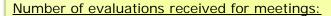


## **Service Quality Survey**



For the period: Nov 2013 to March 2014



**1**3

## Rating Scale

- 1 = Poor
- 2 = Ok
- 3 = Average
- 4 = Good
- 5 = Excellent

## How to use this evaluation:

- Numbers are quoted in the order: **Mean (Std dev) Count (Min-Max)**
- Standard deviation gives a feel for level of agreement/ disagreement in ratings.

## Number of evaluations received for jobs:

**6** 

