

For the period: Nov 2013 to March 2014

Number of evaluations received for meetings:

■ 13

**Rating Scale**

- 1 = Poor
- 2 = Ok
- 3 = Average
- 4 = Good
- 5 = Excellent

How to use this evaluation:

- Numbers are quoted in the order: **Mean (Std dev) Count (Min-Max)**
- Standard deviation gives a feel for level of agreement/ disagreement in ratings.

Number of evaluations received for jobs:

■ 6

## Feedback of Meetings

Were the IP associates polite and helpful?

4.7(0.9)13(2-5)

were the IP associates sensitive to needs and expectations of the clients?

4.5(0.9)13(2-5)

Were you comfortable speaking freely with the IP associates?

4.8(0.4)13(4-5)

Quality of interaction and advise

4.5(0.7)13(3-5)

Overall Experience

4.6(0.5)13(4-5)

## Feedback For Jobs Done

How well your request was understood and defined?

4.5(0.5)6(4-5)

Was the service provided in a truly and prompt manner?

4.2(0.8)6(3-5)

Were the results delivered on time as promised?

4(0.8)6(3-5)

Quality of Work

4.3(0.5)6(4-5)

Overall Experience

4.2(0.8)6(3-5)